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RESPONSE UNDER 37 C.F.R. 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP 2173  
Due Date: March 20, 2006

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Michael C. Morrison      Examiner: Tadesse Hailu  
Serial No.: 09/928,601      Group Art Unit: 2173  
Filed: August 13, 2001      Docket: SVL920010047US1  
Title: METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP  
SYSTEMS

## CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being sent via facsimile transmission to: Commissioner for Patents,  
P.O. Box 1450, Alexandria, VA 22313-1450 on March 1, 2006.

By: 

Name: Jason S. Feldman

AMENDMENT UNDER 37 C.F.R. §1.116

## MAIL STOP AP

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated December 20, 2005, the application has not been  
amended. The current version of the claims follows.

DO NOT ENTER  
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